



## **Environmental Efficiency Solutions For Tour Operators**

### **The Background**

The increase of class actions law suites being filed within the Leisure industry has given rise to a need to address the relevant Health and Safety issues. To build customer confidence and therefore bookings in a climate of fierce competition while differentiating your operations.

### **The Opportunity**

- 👍 To differentiate your resorts, hotels and services from the competition by building customer confidence in your product.
- 👍 To maximise operational efficiency with subsequent cost savings.
- 👍 Demonstrate a proactive approach to Health and Safety issues.
- 👍 To promote and embrace a 'green policy' as a unique selling point to an increasingly environmentally conscious population.

### **Your Benefits**

- ✓ Operational cost savings on insurance premiums and legal bills through improved security and environmental management.
- ✓ Ability of UK or overseas staff to quickly and effectively manage and control routine monitoring duties of off shore staff and suppliers.
- ✓ Improved industry and media PR on safety issues to attract new customers.
- ✓ Improved PR to customers with environmental concerns thereby improving customer retention.



## **REMS Solution**

REMS solution can Monitor, Control and Manage any system at a resort or hotel to improve Environmental Efficiency and deliver invaluable Management Information to the appropriate personnel whether they are located in the UK HQ, the resort, any other location or any combination of these. The solution can be configured to automatically act upon the information, inform your staff to manually rectify the situation, record the event or a combination of all three. This could include the chlorine content and pH values in the pools and spas, the refrigerator, freezer and cold room temperatures used for food storage and preparation.

All these advantages can be delivered by REMS as a stand alone system or a fully managed service, whichever the customer prefers.

## **REMS Solution Plus**

Additional Operational and Environmental Efficiency can be gained by the effective monitoring and control of the air conditioning, secure door access, CCTV, battery back-up and generator systems plus temperature, humidity, fire, gas and flood sensors. The REMS Solutions Plus can be used to monitor and report on the water, gas and electricity consumption permitting accurate billing or cross charging from a common source whilst achieving the economies of scale possible with single source supplies.

**The REMS International solution can Monitor, Control and Manage all of the components regardless of manufacturer.**

**The Guild of Travel and Tourism approve REMS 25x8 Solutions and Advisory Services.**